After filling out the Reallusion Member Application Form, you will receive a confirmation email which includes a member activation link. You can just click that link to activate your member account. Please be aware to check whether the link is cut off to the next line otherwise the activation could fail.

If you have not received your activation email, please check the following: -

1) You may have made a typo in the email provided when you first create the member account. Check to ensure the email address is spelled correctly.

2) Check your spam, junk or bulk mail folders to see if the activation email is there. Please add us (autoreply@reallusion.com) to your whitelist.

3) Please ensure that your spam blocker is not filtering http://www.reallusion.com, and do add this URL to the list of "Trusted sites" in your Internet Options.

After this, please go to https://www.reallusion.com/member/#/en/resendActivationEmail to request a new activation email. Google Chrome browser is recommended.

If you still have not received a 2nd activation email and still failed to login at our member page at https://www.reallusion.com/member/, it is possible that your email provider may be having technical difficulties preventing you from receiving emails. You may want to change your email and then request a new activation email.

You may email to activate@reallusion.com, if your account activation issue still persists.