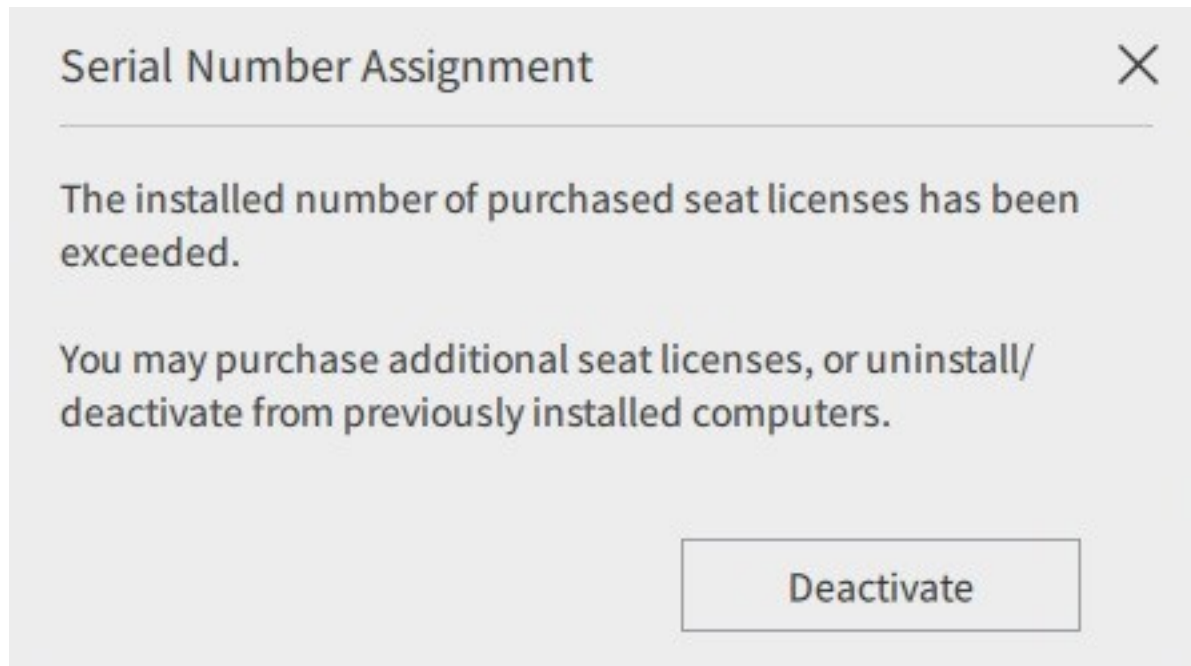


## How to fix "license is exceeded the installed number"?

If you see below pop up message when you try to install Reallusion program.



It means you have purchased "N" seats license of Reallusion software and you have installed it on "N" computers already. You can uninstall the program from unused computers to restore license seat space, or you can perform one of the following: -

1) Deactivate your license seat: Click the "Deactivate" button to login to your member account. You will be directly linked to your product registration record. If you have registered your product serial number, you will see your product in the "Registration" page. Please refer to <http://kb.reallusion.com/General/50099/How-do-I-deactivate-my-product> for product deactivation.

Note: Use the deactivate button only when you are not able to uninstall the program.

2) Buy more seats for your license: Click the "Purchase" button to login to your member account. If you have registered your product serial number, you will see your product in the "Registration" page.

## How to fix "license is exceeded the installed number"?

Click the "Buy" link under the "Additional License" column. Then you can purchase more seats for your product.

Type	Category	Product	Platform	Registered Date(UTC)	Serial Number	Download	Activated Number	Additional License
Product	Character Creator	SkinGen Premium Plug-In for Character Creator 4	Windows	05/12/2022	<a href="#">Resend</a> [REDACTED]	<a href="#">Download</a>	0	0, <a href="#">Buy</a>
Product	Character Creator	Headshot Plug-in for Character Creator 4	Windows	05/12/2022	<a href="#">Resend</a> [REDACTED]	<a href="#">Download</a>	0	0, <a href="#">Buy</a>
Product	Character Creator	Character Creator 4	Windows	05/06/2022	<a href="#">Resend</a> [REDACTED]	<a href="#">Download</a>	0	0, <a href="#">Buy</a>

Reallusion FAQ

<https://kb.reallusion.com/General/50059/How-to-fix-license-is-exceeded-the-installed-number>