

## How do I deactivate my product?

The first thing is to completely UNINSTALL the existing Reallusion program from the computer you are not going to use, while still connected to the internet. This will help you free up your licenses. However if this is not possible, you can still proceed to deactivation as below:

Go to your member account - Registration page. If you have registered your product serial number, then you will see your product "Activated Number". Click the "Details" link, then your product activation information will be displayed in the page bottom. Finally, click "Deactivate Now" to deactivate your product.

Category	Product	Registered Date(UTC)	Serial Number	Download	License #	Activated License #	Add Seats
Cartoon Animator	Cartoon Animator 5	10/15/2023	<a href="#">Resend</a>	<a href="#">Download</a>	Single	1 <a href="#">(Details)</a>	<a href="#">Buy</a>

License activated for the Computers (S/N: [redacted])

You can uninstall program from unused computers to retrieve license seat space. Or use deactivate button to do so.

**Note: Use the deactivate button only when you are not able to uninstall the program.**

1 items in 1 pages

page 1

Item	Computer Name	Install Member	Installation Date	Deactivation
1	[redacted]	[redacted]@gmail.com	10/16/2023	<a href="#">Deactivate Now</a>

Reallusion FAQ

<https://kb.reallusion.com/General/50099/How-do-I-deactivate-my-product>