My serial number always can't be verified, returned "Invalid Serial Number" error during installation.

Please check the following items when you input your serial number: -

1) The serial number is in 22 digits format.
(XXXXX-XXXXX-XXXXX-XXXXX-XX).

2) The serial number contains no letter "I" or "O".

3) If you buy a download version, when you copy and paste the serial number from the order e-mail, please make sure the additional space is not copied in the end.

4) If you buy a box version, please note the serial number should be printed on the first page of the Manual or on the cover of the CD.

After this, if you still have issue with the serial number, please contact our Support Team & provide us the snapshot of full error screen, together with your order e-mail or a scan image with the serial number of your box product.

Reallusion FAQ
https://kb.reallusion.com/General/50100/My-serial-number-always-cant-be-verified-returned-Invalid-Seria