The problem could be caused by the graphics card drivers, please update your graphic card drivers to the latest version at below driver download sites respectively: -

Nvidia: http://www.nvidia.com/Download/Find.aspx?lang=en-us

AMD: http://support.amd.com/en-us/download

Intel: http://downloadcenter.intel.com/

Furthermore, for notebook that is not compatibles with this tool, most cases often newer drives available from the computer manufacturer, you may go directly to the related computer manufacturer web site for the drivers to install.

Reallusion FAQ

https://kb.reallusion.com/General/50342/How-to-handle-Reallusion-program-freezes-and-crashes