

How do I activate the Substance Painter "license.key" file?

Substance Painter is a 3rd party program offered by Reallusion. Reallusion ONLY provides Substance Painter "license.key" file.

All Substance product related support questions, including installation and license issues (update 12 months of maintenance), need to be addressed with Allegorithmic Support by emailing contact@allegorithmic.com with proof of purchase "Payment confirmation" .

Activation Instructions: -

1) Please login with Allegorithmic at <https://www.allegorithmic.com/user/login>.

If you do not have an existing Allegorithmic account, you can create one by going to <https://www.allegorithmic.com/user/register>.

Note that you need to have an Allegorithmic account in order to download the Substance Painter Trial program.

2) Download and install the Substance Painter Trial program from <https://www.allegorithmic.com/buy/download>.

Select the Windows version if your OS platform is Windows.

3) After the successful installation of Substance Painter Trial program, go to your Reallusion member account's Order page to access the Substance Painter "license.key" file.

Click the given link to DOWNLOAD and SAVE the "license.key" file to a location on your local drive.

ONLY perform SAVE instead of open the license file, you may right click to save the target.

The screenshot shows a web interface with a modal window titled "Product Information, Patch, and Bonus". The modal contains a table with the following data:

Serial number	Product Name	SN Status
Download key file	Substance Painter	

In the background, there is a table listing products and their details:

Product	Quantity	Price	Date	Status	Export	More Info
C: Substance Painter + iClone7 Visu					N/A	
Amplify LUT 200+					N/A	
HDRi Fundamentals 25	1	USD \$0.00	06/21/2017	Installed	N/A	
Substance PBR 200	1	USD \$0.00	06/21/2017	Install.RLD	N/A	
Substance Super Tools	1	USD \$0.00	06/21/2017	Install.RLD	N/A	
Substance Painter	1	USD \$0.00	06/21/2017	Download	N/A	Bonus/Serial #

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4) At first launch of the Substance Painter program, upload the "license.key" that you just saved to complete the Substance Painter activation process. Choose "Activate using a license file" option.

For more info see

<https://docs.allegorithmic.com/documentation/display/SPDOC/License+activation>

Important Note: For existing Allegorithmic member, you may contact contact@allegorithmic.com to link the Substance Painter's license to your Allegorithmic account.

Reallusion FAQ

<https://kb.reallusion.com/Product/52538/How-do-I-activate-the-Substance-Painter-licensekey-file>