

How do I activate the Substance Painter "license.key" file?

**Substance Painter is a 3rd party program offered by Reallusion. Reallusion ONLY provides Substance Painter "license.key" file.**

**All Substance product related support questions, including installation and license issues (update 12 months of maintenance), need to be addressed with Allegorithmic Support by emailing [contact@allegorithmic.com](mailto:contact@allegorithmic.com) with proof of purchase "Payment confirmation" .**

Activation Instructions: -

1) Please login with Allegorithmic at <https://www.allegorithmic.com/user/login>.

If you do not have an existing Allegorithmic account, you can create one by going to <https://www.allegorithmic.com/user/register>.

Note that you need to have an Allegorithmic account in order to download the Substance Painter Trial program.

2) Download and install the Substance Painter Trial program from <https://www.allegorithmic.com/buy/download>.

Select the Windows version if your OS platform is Windows.

3) After the successful installation of Substance Painter Trial program, go to your Reallusion member account's Order page to access the Substance Painter "license.key" file.

Click the given link to DOWNLOAD and SAVE the "license.key" file to a location on your local drive.

\*\*\*ONLY perform SAVE instead of open the license file, you may right click to save the target.\*\*\*

The screenshot shows a web interface with a modal window titled "Product Information, Patch, and Bonus". The modal contains a table with columns: Serial number, Product Name, and SN Status. The first row shows "Substance Painter" with a "Download key file" button. Below the modal, a table lists products and their details. The last row, "Substance Painter", has a "Download" button and a "Bonus/Serial #" link highlighted with a red box.

Product	Serial number	Product Name	SN Status
C: Substance Painter + iClone7 Visu		Substance Painter	
Amplify LUT 200+			
HDRi Fundamentals 25	1	USD \$0.00	06/21/2017
Substance PBR 200	1	USD \$0.00	06/21/2017
Substance Super Tools	1	USD \$0.00	06/21/2017
Substance Painter	1	USD \$0.00	06/21/2017

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4) At first launch of the Substance Painter program, upload the "license.key" that you just saved to complete the Substance Painter activation process. Choose "Activate using a license file" option.

For more info see

<https://docs.allegorithmic.com/documentation/display/SPDOC/License+activation>

**Important Note: For existing Allegorithmic member, you may contact [contact@allegorithmic.com](mailto:contact@allegorithmic.com) to link the Substance Painter's license to your Allegorithmic account.**

Reallusion FAQ

<https://kb.reallusion.com/Product/52538/How-do-I-activate-the-Substance-Painter-licensekey-file>