

Where can I find my delivery order information?

Once you placed the order, you will receive a Reallusion Order Email with the subject line "Payment confirmation - Order Number XXXXXXXX".

Please read the email and click "Login to Download >" to login, and check the product download link and serial number.

If you do not receive the Reallusion Order Email, then you need to check your spam, junk or bulk mail folders to see if the Order Email is there. Also add no-reply@store.reallusion.com to your whitelisted emails.

For Reallusion registered products, you may go to your member account - Registration tab to check the download link and serial number.

<https://kb.reallusion.com/General/50021/How-can-I-redownload-the-program-if-I>

### Order(s) E-Delivery Information

Order ID: 104							
OrderID	Product	Qty	Price	Date(UTC)	Download	Export	More Info
104	CrazyTalk Animator 3 PRO	1	USD \$79.00	06/30/2018	<a href="#">Download</a>	N/A	
104	G3 Facial Components-Face Maker ( Bonus )	1	USD \$0.00	06/30/2018	<a href="#">Install.RLD</a>	N/A	

**Product Information**

Serial number: [REDACTED]

**CrazyTalk Animator 3 PRO**

**MAIN PROGRAM ( CHECK FOR FREE UPDATE! )**

CTA3\_PRO\_Enu.exe  
710 MB , Current Program Version: v3.3.3007.1 [Download]

**RESOURCE PACK**

CTA3\_Enu\_resource\_Pack.exe  
please update to version 3.2 in order to use this pack  
184 MB [Download]

CTA3\_Resources\_for\_Live\_Facial\_Mocap.rar  
please update to version 3.3 in order to use this pack  
17.9 MB [Download]

**BONUS**

CrazyTalk\_Animator3\_Bonus\_Pack.exe  
please update to version 3.2 in order to use this pack  
173 MB [Download]

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Reallusion FAQ

<https://kb.reallusion.com/Purchase/52681/Where-can-I-find-my-delivery-order-information>