Can I refund a Character Creator 3 Pre-order package?

Subject to our return policy, a refund is only applicable within 14 days of purchase. For Character Creator 3 Pipeline Edition Pre-orders, the same rules apply after Character Creator 3 has officially launched after 14 days.

Return Policy: -

http://www.reallusion.com/ReturnPolicy.asp

Feel free to contact our Support personnel if you have further inquiries.

Reallusion FAQ

https://kb.reallusion.com/Purchase/52688/Can-I-refund-a-Character-Creator-3-Preorder-package