For CC3 Pipeline users:

With your Character Creator 3 serial in hand, you can download the program and activate it right away. Simply log into your Reallusion member account and find the Character Creator 3 record in the "Order" section. Then click "Download" to open the product related download information window. Please install "Character_Creator_3_Enu.exe" first and then install "Character_Creator_3_Pipeline_Extension_Enu.exe". Please note if you already log in your member account in Reallusion Hub, you won't need to key in the serial number during the installation. Hub will automatically process it for you.

For iClone 7 users:

To get your free "Character Creator 3 for iClone" bonus program, please log into your Reallusion member account and find the iClone 7 record in the "Registration" section. Then click "Download" to open the product related download information window. You will see the "Character Creator 3 for iClone" program in the "Bonus" section. You don't need to have a serial number to activate it. You only need to log into your member account when you first open the program, then you can start to use it.