CrazyTalk 7 is a 32-bit program, whereas MacOS Catalina (or above version) only supports 64-bit program.

https://en.wikipedia.org/wiki/MacOS_Catalina

Note that CrazyTalk has no upgrade path.

Reallusion FAQ
https://kb.reallusion.com/Product/52860/Can-CrazyTalk-7-run-on-MacOS-Catalina-or-above-version