After I upgraded to the new version, my iClone/CC cannot launch. Its gets stuck on: "Loading plugin: CCContentManager2" or "Loading plugin: ICContentManager2"

Please check that the "RLHostService" is running. You can take a look in the Task Manager > Services. If it has stopped working then right-click Start and reopen your program.

If it still does not work then please collect the following data and contact Reallusion Support. 1. Confirm whether the folder exists "C:\ProgramData\Reallusion\CMS", compress it as a zip file. 2. The detail log from "Dbgview.exe".

Reallusion FAQ

https://kb.reallusion.com/General/52884/After-I-upgraded-to-the-new-version-my-iCloneCC-cannot-launch