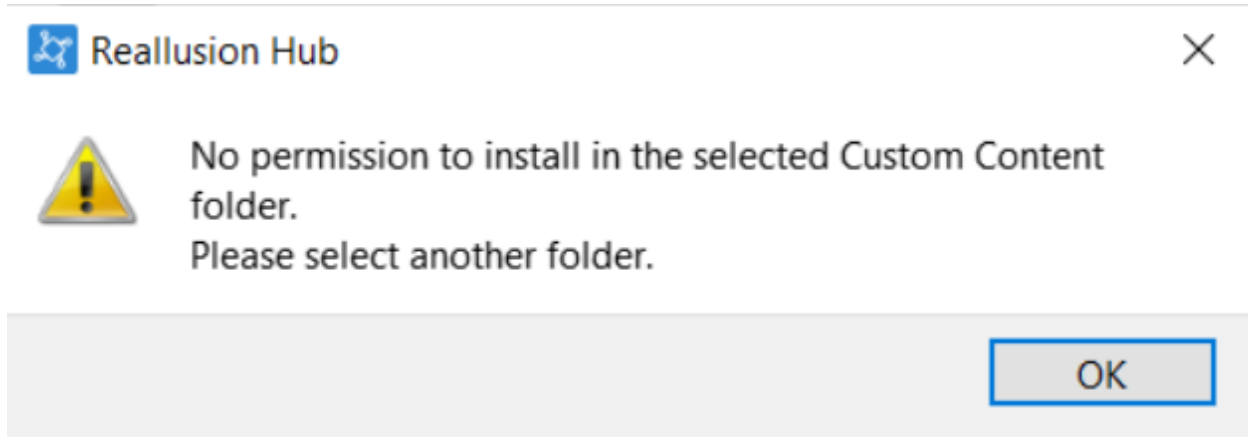


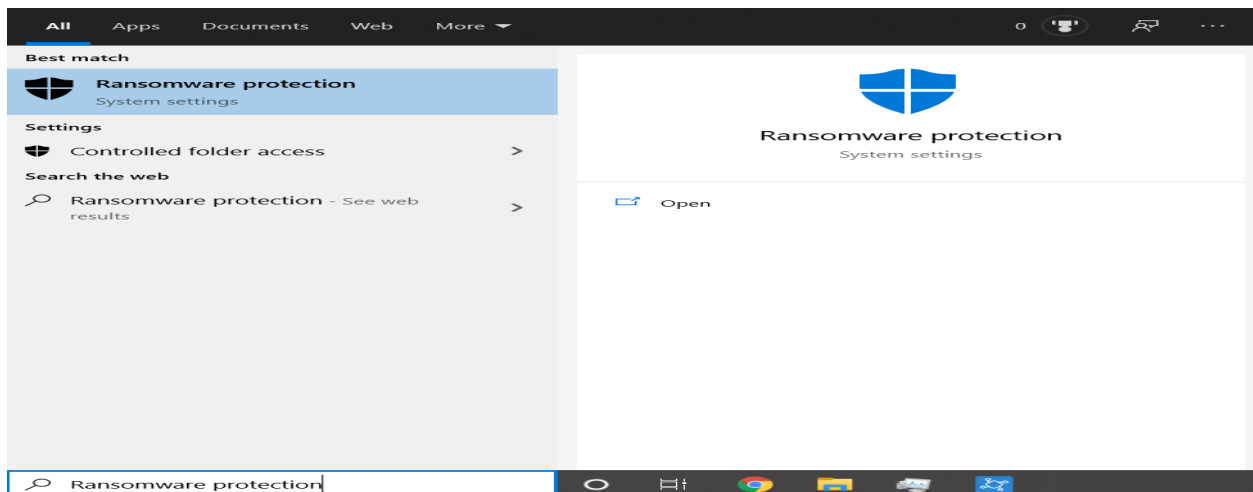
Why can't I install the program through the Reallusion Hub? I was told "No permission to install in the selected Custom Content folder"

Reallusion may be blocked by the built-in Windows Security when accessing data.

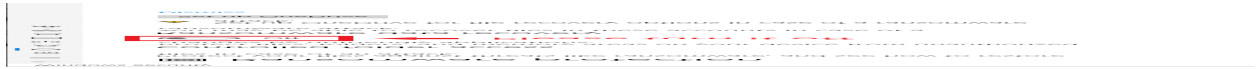


Please follow the steps below to check whether "Controlled folder access" is enabled.

- 1) Search for "Ransomware protection" in the search box of the Windows taskbar.
- 2) Check whether "Controlled folder access" is enabled, if so, please turn it OFF.
- 3) Now you can reinstall the program.



Why can't I install the program through the Reallusion Hub? I was told "No permission to install in the selected Custom Content folder"



Reallusion FAQ

<https://kb.reallusion.com/General/52992/Why-cant-I-install-the-program-through-the-Reallusion-Hub-I-wa>