The version of Motion Link must correspond with the correct version of iClone (Make sure you have the appropriate version installed).

CTA5 Motion Link profiles are only compatible with the Motion Link plugin for iClone 8.1 or above.

CTA4 Motion Link profiles are only compatible with the Motion Link plugin for iClone 7 or above.

Reallusion FAQ https://kb.reallusion.com/Product/53031/Can-I-install-the-Motion-Link-plugin-for-iClone-7-and-8