- 1) Download the Reset Database Tool: https://ftp.reallusion.com/reallusionsupport/ResetDB IC8CC4CTA5.zip
- 2) Close iClone 8/Character Creator 4/Cartoon Animator 5 program.
- 3) Uncompress the "ResetDB_IC8CC4CTA5" to local drive.
- 4) Double click the related .bat file to run it.

Eg: For iClone 8, use "Reset IC8 Database and Registry.bat" and so forth.

- 5) Wait around 30 seconds for rebuilding the database.
- 6) Done.

Reallusion FAQ

https://kb.reallusion.com/Product/53044/How-do-I-restore-the-Smart-Content-Managers-database-to-the-