1) Download the Reset Database Tool:

https://ftp.reallusion.com/reallusionsupport/ResetDB\_IC8CC4CTA5.zip

2) Close iClone 8/Character Creator 4/Cartoon Animator 5 program.

3) Uncompress the "ResetDB\_IC8CC4CTA5" to local drive.

4) Double click the related .bat file to run it.

Eg: For iClone 8, use "Reset IC8 Database and Registry.bat" and so forth.

5) Wait around 30 seconds for rebuilding the database.

6) Done.

Reallusion FAQ

https://kb.reallusion.com/Product/53044/How-do-I-restore-the-Smart-Content-Managers-database-to-the-