

> My purchased content is not in the Smart Content Manager, how to find it?

<https://kb.reallusion.com/Product/53130/How-do-I-find-my-purchase>

> If Smart Content Manager failed to launch, kindly temporarily disable the firewall, proxy, and anti-virus program to check: -

<https://kb.reallusion.com/General/50027/How-to-fix-connection-is>

> See this manual on how to download the content in IC8/CC4/CTA5: -

<https://manual.reallusion.com/content-manager/2.0/04-downloading>

> Check this FAQ to resolve a watermark/can't export issue: -

<https://kb.reallusion.com/General/50455/How-to-resolve-a-watermark>

3D PRODUCT

2D PRODUCT

Support Sticky Board: PRODUCT Latest Notice

Reallusion FAQ

<https://kb.reallusion.com/Product/53071/Support-Sticky-Board-PRODUCT-Latest-Notice->