

**> My purchased content is not in the Smart Content Manager, how to find it?**

<https://kb.reallusion.com/Product/53130/How-do-I-find-my-purchase>

**> If Smart Content Manager failed to launch, kindly temporarily disable the firewall, proxy, and anti-virus program to check: -**

<https://kb.reallusion.com/General/50027/How-to-fix-connection-is>

**> See this manual on how to download the content in IC8/CC4/CTA5: -**

<https://manual.reallusion.com/content-manager/2.0/04-downloading>

**> Check this FAQ to resolve a watermark/can't export issue: -**

<https://kb.reallusion.com/General/50455/How-to-resolve-a-watermark>

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## **3D PRODUCT**

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## **2D PRODUCT**

## Support Sticky Board: PRODUCT Latest Notice

Reallusion FAQ

<https://kb.reallusion.com/Product/53071/Support-Sticky-Board-PRODUCT-Latest-Notice->