For 32-bit Win OS, do the following:

1) If you are not sure, then check the below page to determine whether your computer is running a 32-bit version or 64-bit version of the Windows Operating System. If you do know, then skip to step #2:

https://support.microsoft.com/en-us/windows/32-bit-and-64-bit-windows-frequen

2) Exit the current Reallusion Hub (64-bit version) by right-clicking the Reallusion Hub icon in the system tray (taskbar) and select "Quit".

3) Uninstall the Reallusion Hub (64-bit version) via Control Panel.

https://support.microsoft.com/en-us/windows/uninstall-or-remove-apps-and-prog

4) Download and install Reallusion Hub 32-bit version: -

https://file.reallusion.com/Reallusion Hub 407 for 32bit.exe

Reallusion FAQ https://kb.reallusion.com/General/53082/How-do-I-download-the-Reallusion-Hub-32bit-version