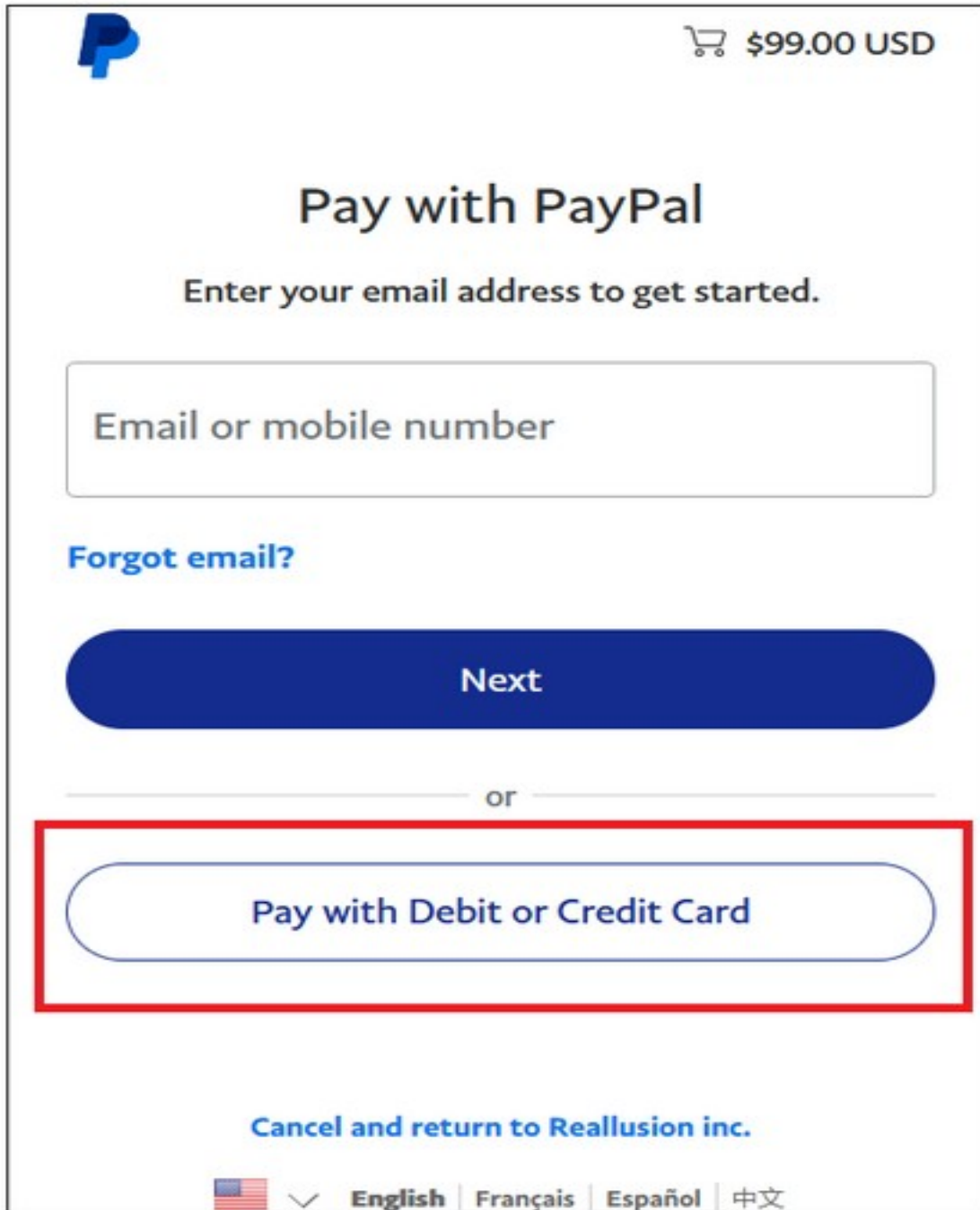


What can I do if I pay by Credit Card but the payment fails?

You can choose from different payment methods in the cart. We accept payment by DA Points, Credit card, or PayPal account. If you select payment by Credit card but the payment fails, we suggest that you try changing to PayPal and use the "Pay as a guest" option on PayPal. This way, you can pay with the same Credit Card and increase your chances of a successful transaction.



The image shows a PayPal payment interface. At the top left is the PayPal logo, and at the top right is a shopping cart icon with the text "\$99.00 USD". The main heading is "Pay with PayPal". Below this is the instruction "Enter your email address to get started." followed by a text input field containing the placeholder "Email or mobile number". A link "Forgot email?" is positioned below the input field. A large blue button labeled "Next" is centered below the input field. Below the "Next" button is a horizontal line with the word "or" in the center. Below this line is a button labeled "Pay with Debit or Credit Card", which is highlighted with a red rectangular border. At the bottom of the screen, there is a link "Cancel and return to Reallusion inc." and a language selection menu showing a dropdown arrow, "English", "Français", "Español", and "中文".

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Reallusion FAQ

<https://kb.reallusion.com/Purchase/53127/What-can-I-do-if-I-pay-by-Credit-Card-but-the-payment-fails>