

How do I find my purchased content?

Ref:

<https://manual.reallusion.com/content-manager/2.0/04-downloading-contents/do>

Make sure your program has the latest version. If not, kindly update your software in [Reallusion Hub](https://www.reallusion.com/iclone/update.html) and then reopen the program:

<https://www.reallusion.com/iclone/update.html>

<https://www.reallusion.com/character-creator/update.html>

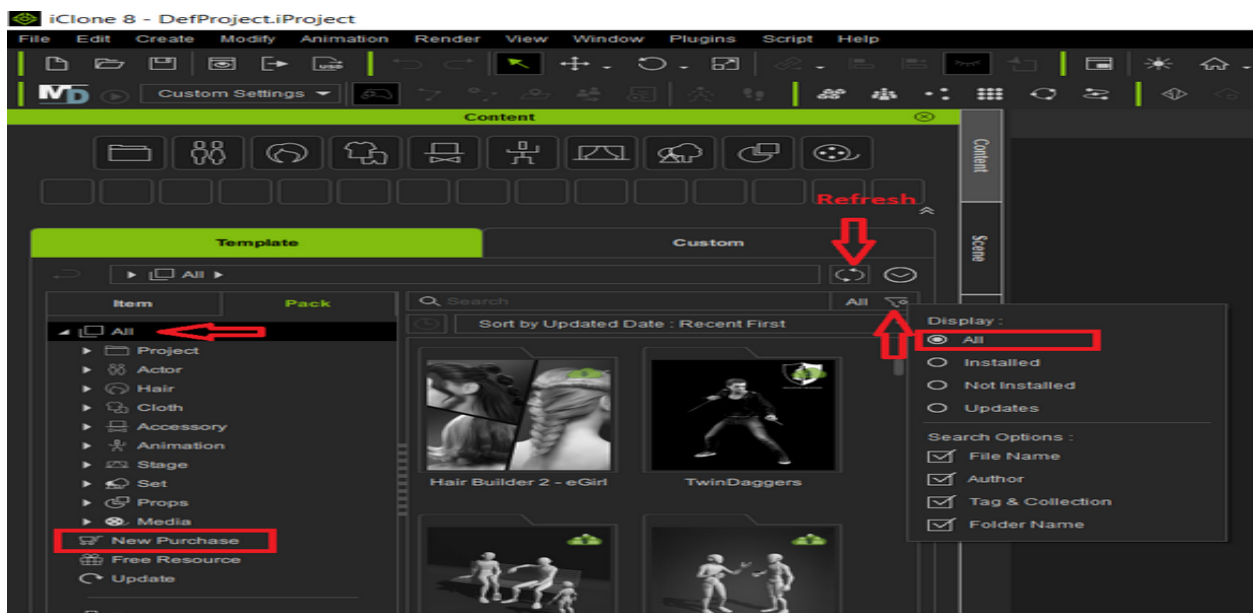
<https://www.reallusion.com/cartoon-animator/update.html>

Once done, click the "**Refresh**" button at the top right of the Smart Content Manager to refresh your content state.

You can also use the "**Sync Installed Asset...**" option in the Smart Content Manager's right-top menu to sync your content.

After this, try to search for your content under the Template's "**Pack**" tab for **all** packs, and also the "**Item**" tab for **all** items. For newly purchased content, may check the "New Purchase" section.

**Important Note: In Smart Content Manager's filter, make sure "All" is selected.**



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For more information, please refer to:

<https://manual.reallusion.com/content-manager/2.0/01-user-interface/search-field>

Reallusion FAQ

<https://kb.reallusion.com/Product/53130/How-do-I-find-my-purchased-content>