

Update Credit Card Info for Prime Membership

If you subscribed to the Prime membership before May 2023 and received a "Payment to Reallusion Prime has Failed" notification, or if you need to change your credit card information, then kindly contact [Support](#) for an update of your payment details.

For expired Prime memberships that didn't auto-renew due to unexpected reasons, please also contact [Support](#) to get a special renewal deal.

Reallusion FAQ

<https://kb.reallusion.com/Purchase/53134/Update-Credit-Card-Info-for-Prime-Membership>