Connection Issue: How to enable TLS 1.2?

Click Start, click Control Panel, click "Network and Internet", and then
click "Internet Options". Go to the "Advanced" tab, and make sure
$\Box$ TLS 1.0 $\Box$ $\Box$ $\Box$ TLS 1.1 $\Box$ $\Box$ $\Box$ TLS 1.2 $\Box$ are checked.

Reallusion FAQ

https://kb.reallusion.com/General/53191/Connection-Issue-How-to-enable-TLS-12