

For iC7 & iC8 (CC3 & CC4) users - iClone 7 (CC3) content failed to load after updating iC v8.4 (CC v4.4) or above

If you created "iC7 Custom Content Link" or "CC3 Custom Content Link",

Kindly refer to:

<https://kb.reallusion.com/Product/53040/Im-an-iClone-7CC3-user-how-do-I-merge>

After updating iC v8.4 (CC v4.4) or above, iClone 7 (CC3) content might fail to load.

To solve this, multiple select the affected content packs in the iC7 Smart Gallery or iC8 Smart Content Manager > Uninstall > **Reinstall the content packs in the iC7 Smart Gallery or iC8 Smart Content Manager.**

The same applies to CC3 and CC4.

Reallusion FAQ

<https://kb.reallusion.com/Product/53193/For-iC7-iC8-CC3-CC4-users-iClone-7-CC3-content-failed-to-load->