

Fixing program freezes in CTA5

Program freezes commonly occur when the screen display mode is set to "Extended," particularly affecting users with laptops running dual monitors.

Solution:

If you are using dual monitors, adjust the Windows display settings by choosing **Display > Multiple displays > Show only 1**.

Display

Color

Night light



[Night light settings](#)

Windows HD Color

Get a brighter and more vibrant picture for videos, games and apps that support HDR.

[Windows HD Color settings](#)

Scale and layout

Change the size of text, apps, and other items



[Advanced scaling settings](#)

Display resolution



Display orientation



Multiple displays

Duplicate these displays

Extend these displays

Show only on 1

Show only on 2

[Advanced display settings](#)

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If the problem persists, please submit a Reallusion support ticket under the "Cartoon Animator 5" category.

Reallusion FAQ

<https://kb.reallusion.com/Product/53194/Fixing-program-freezes-in-CTA5>