

## Fixing program freezes in CTA5

Program freezes commonly occur when the screen display mode is set to "Extended," particularly affecting users with laptops running dual monitors.

Solution:

If you are using dual monitors, adjust the Windows display settings by choosing **Display > Multiple displays > Show only 1**.

### Display

#### Color

Night light



[Night light settings](#)

#### Windows HD Color

Get a brighter and more vibrant picture for videos, games and apps that support HDR.

[Windows HD Color settings](#)

#### Scale and layout

Change the size of text, apps, and other items



[Advanced scaling settings](#)

Display resolution



Display orientation



#### Multiple displays

Duplicate these displays

Extend these displays

Show only on 1

Show only on 2

[Advanced display settings](#)

## Fixing program freezes in CTA5

If the problem persists, please submit a Reallusion support ticket under the "Cartoon Animator 5" category.

Reallusion FAQ

<https://kb.reallusion.com/Product/53194/Fixing-program-freezes-in-CTA5>