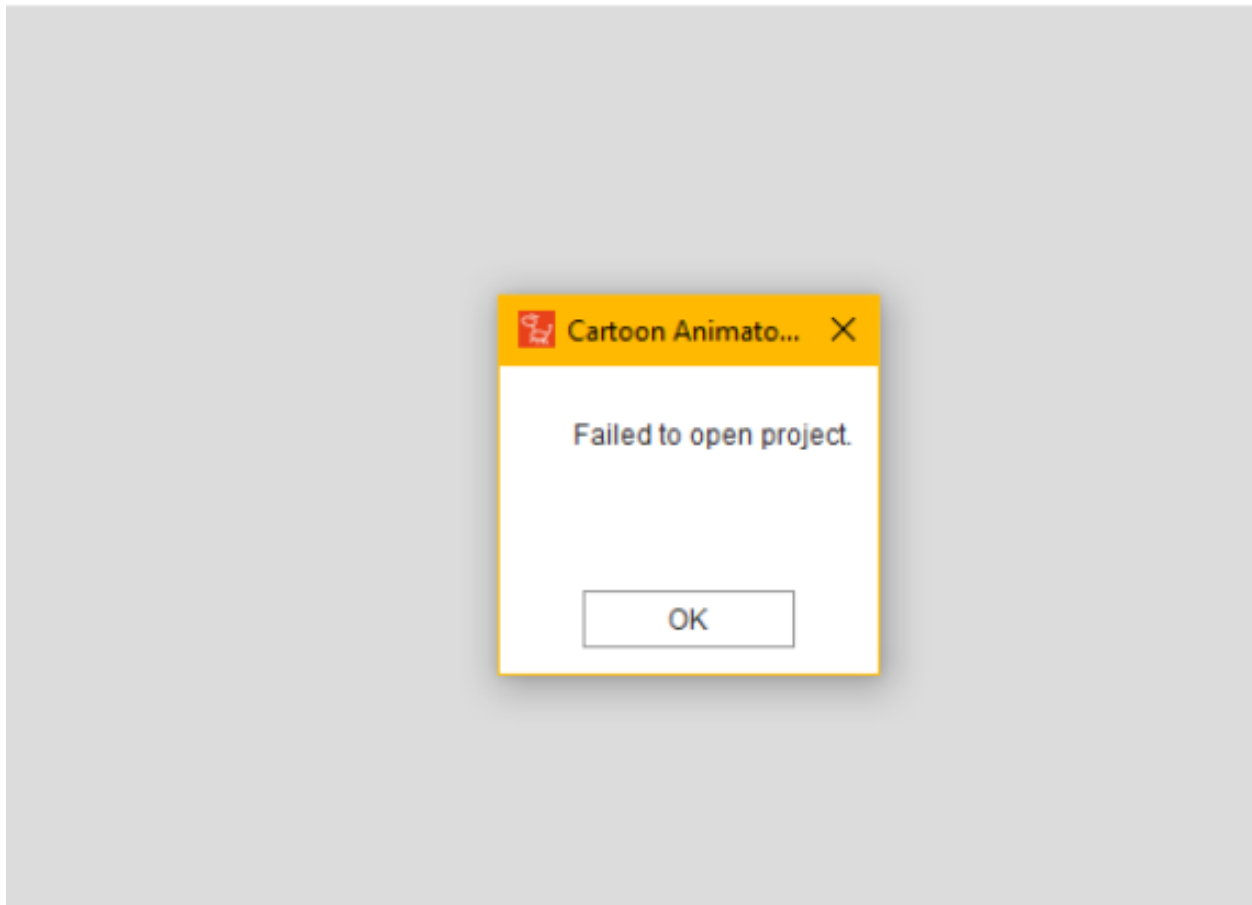


## Diagnosing the “Failed to open project.” warning in CTA5



This error message may appear for various reasons, with your computer running out of available memory being one potential cause.

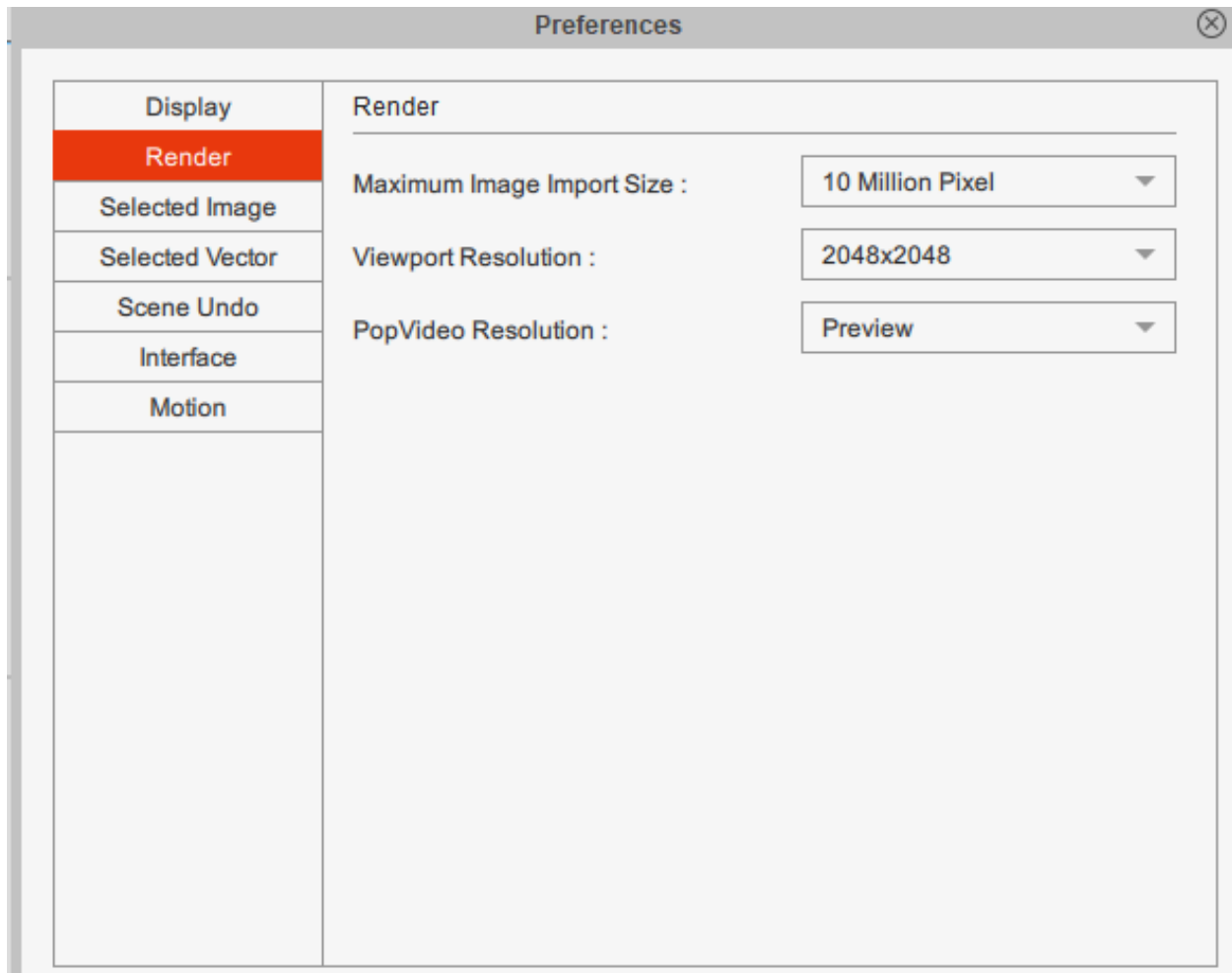
Solution:

1) In the toolbar, click **Edit > Preference.**



Diagnosing the “Failed to open project.” warning in CTA5

2) In the following **Preferences** window, adjust **Render > Viewport Resolution** to a smaller size.



If the problem persists, please submit a Reallusion support ticket under the “Cartoon Animator 5” category.

Reallusion FAQ

<https://kb.reallusion.com/Product/53195/Diagnosing-the-“Failed-to-open-project”-warning-in-CTA5>