

Why does the Motion LIVE "Master Clock" still display "N/A" even after I have selected a mocap device?

"N/A" will be displayed if the mocap device is on standby. Once you press the "Preview" button, the capture data will start transmitting to Motion LIVE and the timecode will be restored.

Reallusion FAQ

<https://kb.reallusion.com/Product/53226/Why-does-the-Motion-LIVE-Master-Clock-still-display-NA-even-af>