

Why can't I establish a connection with our local virtual server?

Follow the steps below to troubleshoot your connection to your local virtual server:

Delete all existing virtual servers.

Recreate your virtual server by following the [installation guide](#).

Make sure you are signing in with the "admin" account in the browser.

Verify that the newly created virtual disk is present after completing the steps above.

Important Notice:

In some cases, temporary or leftover files can interfere with the creation of a virtual disk. If this occurs, restart your computer, reset the system environment, and repeat the steps above.

Reallusion FAQ

<https://kb.reallusion.com/Product/53245/Why-can't-I-establish-a-connection-with-our-local-virtual-server>