To provide more focused and effective service, Reallusion **only** offers technical support for the following Omniverse-related applications:

- Character Creator Omniverse Connector

- iClone Omniverse Connector

- Audio2Face Plugin for iClone

- Character Creator Auto Setup (for Audio2Face)

For inquiries related to the purchase or usage of the above products, please contact **Reallusion Technical Support**:

First, visit our FAQs to check if your issue has already been addressed.

If you cannot find a solution, please directly contact Reallusion Support.

For questions regarding **Omniverse** or **non-Reallusion products**, please contact **Official NVIDIA Support**. Please note that Reallusion does not maintain or provide support for the following Omniverse applications:

- Omniverse USD Composer (application and startup issues)

- Omniverse Audio2Face (application and startup issues)

- Omniverse Nucleus (server connection, local virtual / cloud server setup, and enterprise usage rights)

Thank you for your understanding and continued support.

Reallusion FAQ

https://kb.reallusion.com/Product/53248/Reallusion-Omniverse-Support-Scope