## Reallusion Omniverse Support Scope

To provide more focused and effective service, Reallusion **only** offers technical support for the following Omniverse-related applications:

- Character Creator Omniverse Connector
- iClone Omniverse Connector
- Audio2Face Plugin for iClone
- Character Creator Auto Setup (for Audio2Face)

For inquiries related to the purchase or usage of the above products, please contact **Reallusion Technical Support**:

First, visit our <u>FAQs</u> to check if your issue has already been addressed.

If you cannot find a solution, please directly contact <u>Reallusion</u> <u>Support</u>.

For questions regarding **Omniverse** or **non-Reallusion products**, please contact **Official NVIDIA Support**. Please note that Reallusion does not maintain or provide support for the following Omniverse applications:

- Omniverse USD Composer (application and startup issues)
- Omniverse Audio2Face (application and startup issues)
- Omniverse Nucleus (server connection, local virtual / cloud server setup, and enterprise usage rights)

Thank you for your understanding and continued support.

Reallusion FAQ

https://kb.reallusion.com/Product/53248/Reallusion-Omniverse-Support-Scope