

To provide more focused and effective service, Reallusion **only** offers technical support for the following Omniverse-related applications:

- **Character Creator Omniverse Connector**
- **iClone Omniverse Connector**
- **Audio2Face Plugin for iClone**
- **Character Creator Auto Setup (for Audio2Face)**

For inquiries related to the purchase or usage of the above products, please contact **Reallusion Technical Support**:

First, visit our [FAQs](#) to check if your issue has already been addressed.

If you cannot find a solution, please directly contact [Reallusion Support](#).

For questions regarding **Omniverse** or **non-Reallusion products**, please contact **Official NVIDIA Support**. Please note that Reallusion does not maintain or provide support for the following Omniverse applications:

- **Omniverse USD Composer** (application and startup issues)
- **Omniverse Audio2Face** (application and startup issues)
- **Omniverse Nucleus** (server connection, local virtual / cloud server setup, and enterprise usage rights)

Thank you for your understanding and continued support.

Reallusion FAQ

<https://kb.reallusion.com/Product/53248/Reallusion-Omniverse-Support-Scope>